Communication and interaction

Individual assignment

Task 1: Write the correct term next to the correct explanation.

relationship building	communication skill	body language
view of humanity	self-awareness	objective experience
observation	empathy	subjective experience

1. _____ is when you only observe what you actually see.
2. _____ is when you observe what happens with your own feelings and attitudes.
3. _____ is noticing changes.
4. _____ is how well you use the knowledge you have about communication.

5. _____ is when you try to get to know people.
6. _____ is when you communicate with body movements and postures.
7. _____ is when you understand the feelings of others.
8. _____ is what you think about people.
9. _____ is how you see yourself and your behaviour.

Task 2: Write the explanation.

a) Find the term «double communication».
Write the explanation.



b) Find the term «active listening».
Write the explanation.



c) Find the term «prejudice».
Write the explanation.



d) Find the term «collaboration».
Write the explanation.



e) Find a term you did not know before.
Write the term and the explanation.

Task 3: Write a text.

- Write a simple text of 150-300 words.
- Use 10 terms or more.
- Choose task a) or b).

a) How can good communication help to create good relationships?



Examples of terms you can use: active listening, body language, verbal communication, non-verbal communication, empathy, acknowledge, relationship, relationship building, trust, collaboration, communication skill

b) How can you prevent and resolve conflicts when meeting other people?



Examples of terms you can use:
conflict, conflict management, empathy, active listening, collaboration, reflection, self-awareness, self-control, prejudice, view of humanity, communication skill, interpersonal skill